



Access Statement for The Regency Lodge, October 2016



Regency Lodge, One Summerhill, Douglas, IM24PJ

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Welcome

The Regency Lodge is a 4-star silver accolade annexe of the Regency Hotel, located 200 yards from the Regency.

Regency Lodge guests use the bar and restaurant facilities at the Regency Hotel, please note there is no room service at the Lodge.

The Regency Lodge has 10 rooms, all providing high standards of accommodation with generous size rooms

Please note that due to the original architectural features of the Regency Lodge, it is not suitable for any guests requiring wheel chair or street level access, as it has external steps to access the Lodge entrance.

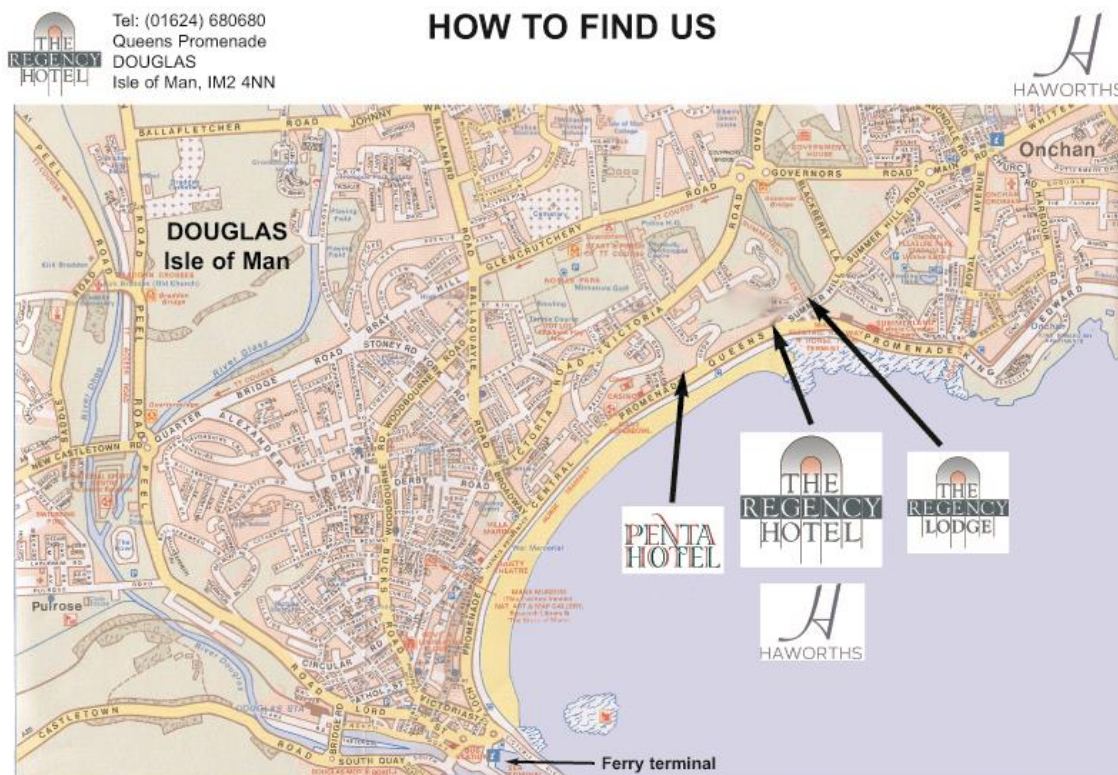
Getting here

The Regency Lodge is the annexe of the Regency Hotel and guests will be required to check in first at the Regency Hotel reception who will then accompany you and carry your luggage to the Regency Lodge, (200 yards in distance).

Our business address is Regency Hotel, Queens Promenade, Douglas, Isle of Man, IM24NN, directions to us are available by calling 01624 680680.

We are situated at the North end of Douglas Promenade and have a bus stop directly outside the hotel with services running to and from the airport and also into the centre of Douglas.

Taxis are always available at both the airport or sea terminals and if you would like to pre book please contact our reception in advance who will be happy to arrange. The hotel reception can also advise on the bus schedule.



Car parking and arrival

There is 24-hour street parking on both sides of the Promenade. There are usually spaces in the near vicinity of the Regency Lodge, however there are no reserved spaces. There is no parking directly in front of the Regency Lodge.

Car parking discs are required for various areas of the Island and these are available at the hotel reception.

Entrance

The Regency Lodge has a stepped entrance directly from the pavement. There are 4 steps with 1 further levelled areas.

Reception/Public Areas/ Bar & Restaurant

For access statement details for the reception, public areas, bar and restaurant please refer to the Regency Hotel Access Statement.

Lift

There is no lift in the Regency Lodge. There are 3 ground floor rooms with remaining 7 accessible by a stair case.

The Regency Lodge rooms all have digital phones which are connected to the Regency and all have their own direct dial number.

Any other queries we do inform guests that we have a 24-hour reception desk and we are always happy to assist where we can.

We have magnifying glasses and also easy readers which guests are able to use in order to read the print on the registration cards at the Regency check in.

Accessible Bedroom

There is one accessible bed room on the ground floor in the Regency Lodge with an ensuite bathroom, (Jacuzzi Shower, No Bath), Room 503

The bed room is an apartment with open plan lounge/ bedroom, bathroom and kitchenette comprising of a fridge, kettle and multi-functional microwave.

There are 4 steps up to the room directly from the pavement. This room has its own entrance.

Picture of 503



Jacuzzi Shower



There is one step into the Jacuzzi shower and it has seat

The bathroom has lever taps.

Continuous toilet seat and bidet.

The large flat screen television is adjustable for sound and brightness. Guests also have the option for subtitles if required.

The bed room is carpeted and the bathrooms is tiled.

Guests have a choice of feather pillows, duvets or no – allergenic bedding on request.

A raised toilet seat and a suction grab rail for the bathroom are available with prior notice.

A cordless kettle can be provided on request.

Hotel & General

Assistance dogs are welcome with prior arrangement.

The nearest pharmacy is Corkills Pharmacy,
Main Road Onchan, IM3 1AS 1.5 miles from the Regency.

The nearest accident and emergency is
Nobles Hospital, The Strang, Braddan, IM44RJ
4.5 miles from the Regency.

Evacuation Procedure

There are fire evacuation cards in all bed rooms and all emergency exits are illuminated.

Feedback

We are always looking for ways to improve the service we provide our guests, so please contact us if you have any comments or suggestions about this access statement or anything else that you think could improve your stay with us.